

BAILEY ORTHODONTICS IMPORTANT NOTICE

PROCEDURE CHANGES IN THE ERA OF COVID-19

WHAT YOU NEED TO KNOW BEFORE YOUR APPOINTMENT:

- If you or anyone in your home is ill or has experienced symptoms within the last 72 hours such as fever (99.6 degrees or above), cough, shortness of breath/trouble breathing, or persistent pain/pressure/tightness in the chest, **OR** if you, a household member, or recent acquaintance has tested positive or been diagnosed with COVID-19 or another communicable disease, ***your appointment will need to be rescheduled to a later date.***
- We ask that patients attend your appointment ALONE if possible. ONE parent may accompany young patients or new patients but at this time, ***siblings and other children should not attend*** the appointment. This helps us to maintain social distancing by limiting the number of people in the office.
- ***It is IMPERATIVE that patients brush well for at least 5 minutes prior to arriving for their appointment. At this time, we cannot allow tooth brushing in the office in order to minimize exposure to aerosols.***

WHAT TO EXPECT AT YOUR APPOINTMENT:

- Anyone who enters the office (patients and parent) must ***wear a face covering*** and will have their temperature noted. Those with a temperature above 99.3*, or who do not fulfill all health screening requirements, will need to reschedule their appointment for a later date. Temperature checks and health screening questions will be done for EVERYONE who enters the office.
- Patients should complete the ***“COVID-19 IC” form*** for your FIRST appointment in our office during the COVID-19 pandemic. This form can be found on the “Required Forms” tab on our website. *The New Patient Registration form is NOT required for existing patients.*

HOW TO CHECK-IN:

- When you arrive for your appointment at either office, please ***wait in your vehicle*** and **TEXT 719-648-8458** with your name and appointment time. An assistant will respond with an invitation to enter the office when a chair is available.

Our priority remains keeping all of you and our staff as safe as possible. State of the art sanitation and sterilization techniques will continue to be used in both offices. We operate in compliance with all current safety requirements and feel that we have created an environment that is safe and productive to continue serving you. Our staff will be wearing face shields and gowns or lab coats in addition to the routine protective facemasks and eye protection. Hard surfaces and high-touch areas will be routinely disinfected throughout the day. We remain committed to providing every patient the highest standard of care in the safest environment possible. We appreciate your patience and understanding as we all navigate these necessary adjustments at this unprecedented time in our history. We look forward to returning to normal schedules and operations at some time in the (hopefully near) future.

Updated 07/24/2020