

BAILEY ORTHODONTICS IMPORTANT NOTICE

WHAT YOU NEED TO KNOW BEFORE YOUR APPOINTMENT:

- If you or anyone in your home is ill or has experienced symptoms within the last 72 hours such as fever (99.6 degrees or above), cough, shortness of breath/trouble breathing, or persistent pain/pressure/tightness in the chest, **OR** if you, a household member, or recent acquaintance has tested positive or been diagnosed with COVID-19 or another communicable illness, **your appointment will need to be rescheduled to a later date.**
- As we try to maintain reasonable social distancing, we ask that **siblings and other children not attend** appointments with the patient.
- ***It is IMPERATIVE that patients brush well for at least 5 minutes prior to arriving for their appointment. At this time, we cannot allow tooth brushing in the office in order to minimize exposure to aerosols.***

WHAT TO EXPECT AT YOUR APPOINTMENT:

- Anyone who enters the office (patients and parent) must **wear a face covering** and will have their temperature noted. Those with a temperature above 99.3*, or who do not fulfill all health screening requirements, will need to reschedule their appointment for a later date. Temperature checks and health screening questions will be done for EVERYONE who enters the office.
- Patients should complete the ***“COVID-19 IC” form*** for your FIRST appointment in our office during the COVID-19 pandemic. This form can be found on the “Required Forms” tab on our website. *The New Patient Registration form is NOT required for existing patients, and a COVID-19 IC form only needs to be completed ONCE, usually at your first visit in our office after the start of the COVID-19 pandemic.*

WHEN YOU ARRIVE FOR YOUR APPOINTMENT:

- Please check in at the reception desk immediately upon arrival for your appointment.
- Our waiting room is now open, and we ask that those utilizing this space be cognizant of social distancing. Please seat yourselves in family groups, separate from other groups in the waiting area. The waiting area will not accommodate large amounts of people, so anyone accompanying a patient should move to the clinic area when the patient is called back.
- Those who would prefer to wait outside the office or in their vehicle until they are seated in the clinic should check in at the reception desk and notify the receptionist where they choose to wait. You will be notified via text or phone call when we are ready to seat you.
- A face covering should be worn at all times in our office, except when you are asked to remove it for your appointment. All individuals who enter the office are expected to wear a face covering.

Our priority remains keeping all of you and our staff as safe as possible. State of the art sanitation and sterilization techniques will continue to be used in both offices. We operate in compliance with all current safety requirements and feel that we have created an environment that is safe and productive to continue serving you. Our clinical staff will be wearing face shields and gowns or lab coats in addition to the routine protective facemasks and eye protection. Hard surfaces and high-touch areas will be routinely disinfected throughout the day. We remain committed to providing every patient the highest standard of care in the safest environment possible. We appreciate your patience and understanding as we all navigate these necessary adjustments at this unprecedented time in our history.

Updated 03/19/2021